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| <b>Agenda Item: 9</b> |
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| <b>Meeting:</b> Oxfordshire Health and Wellbeing Board |
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| <b>Date of Meeting</b> | 7 <sup>th</sup> October 2021                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>Title of Paper</b>  | Oxfordshire Community Services update;<br>Getting the best health and wellbeing outcomes for Oxfordshire and increasing independence for older people                                                                                                                                                                                                                                                                                                                                                  |
| <b>Lead Directors</b>  | Dr Ben Riley, OHFT<br>Diane Hedges, OCCG                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>Author(s)</b>       | Diane Hedges, Deputy Chief Executive, OCCG                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>Paper Type</b>      | <ul style="list-style-type: none"> <li>• <b>To NOTE</b></li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>Action Required</b> | <p>The Health and Well Being Board are asked to note</p> <ul style="list-style-type: none"> <li>• The leaflet describing the need for change and our draft principles to approach decision making was published in early September</li> <li>• Engagement on the Principles is now underway and feedback will be given to HWBB at the next meeting</li> <li>• The outline approach to understanding future pathway needs and optimising use of estate</li> <li>• A Project timeline reminder</li> </ul> |

### Executive Summary

The community strategy work has been progressing and the engagement document has been published which can be found here

[Improving Community Health and Care Services - Oxfordshire Clinical Commissioning Group \(oxfordshireccg.nhs.uk\)](https://www.oxfordshireccg.nhs.uk/improving-community-health-and-care-services)

Work is ongoing to deliver proposals going forward.

## **Improving Community Health and Care Services**

Oxfordshire's health organisations and councils are working together with voluntary and community sector groups to modernise our community services. This is working to improve health and wellbeing outcomes for everyone in Oxfordshire and increase independence for older people.

The HWBB will be developing this work with the full engagement of local people including those who currently use services, carers, staff who work in these services, the people who work and volunteer in community and voluntary organisations and the general public and their representatives. This is a complex project and many people will have an interest.

The first stage is to ensure we have agreed principles that will help to steer the work. These have now been published in draft form for feedback through engagement.

### **Engagement is well underway**

- A leaflet describing the need for change and our draft principles to approach decision making was published in early September
- Information about the engagement has gone out to Councillors, MPs, Healthwatch and key stakeholders
- Press releases went out to launch the documents
- Public events (online meetings) are taking place on 28, 30 Sept and 8 Oct (two evenings and one during the day)
- The events are being advertised through all partner channels
- Hard copies of the shorter summary document have been printed and distributed through libraries in the county. Information has been sent out to diverse groups and access team and OHFT have distributed through their channels / patient groups
- The easy read version of the principle doc is now available on our website: [Improving Community Health and Care Services - Easy Read.pdf](https://www.oxfordshireccg.nhs.uk/Improving_Community_Health_and_Care_Services_-_Easy_Read.pdf) ([oxfordshireccg.nhs.uk](https://www.oxfordshireccg.nhs.uk))
- The Principles were presented at the Oxon Co-production board meeting and to OHFT Governor representatives from the service user, staff and public constituencies, with constructive feedback received
- As of 20/9/2021 40 responses received and continue to be promoted

There will be further engagement on what best practice tells us about the services we should have and how we might want to organise pathways of care including those leading to bed based care. This will happen before Christmas, this will give further understanding for any case for change and relationship to decision-making and principles.

**HWBB is asked to NOTE it will receive the feedback on the draft Principles once this phase of engagement has completed and engagement will be ongoing**

## **Outline approach to understanding the future pathway needs**

Community services stretch from very preventative and wide-ranging universal services through to very specific and specialist services. The community strategy work needs to prioritise its efforts to ensure we deliver the committed timeline to partners and reach conclusions on key aspects such as bed models for rehabilitation by November 2022. In the first instance the focus is on

## **Services which enable more people to be cared for at home and which also improve health, wellbeing or independence outcomes**

### **We are looking at**

- Understanding what drivers bring people into community hospital, short stay beds or long term bedded care; seeking to determine the key pathways, conditions and dependencies that can prevent our ability to support people home
- Benchmarking of use of home care, levels of reablement, community beds, discharge pathways, therapy.
- Comparison of pathways to known best practice and best clinical evidence for caring for people at home and in other settings
- What are the services that respond to people to retain them in their own home and how can the effectiveness, safety and capacity of these be optimised
- Understanding activity and outcomes achieved against our use of resources to assess the value achieved
- Census work is planned in the community hospitals and short stay hub beds to understand why these beds are used, the nature of conditions, inputs received and outcomes achieved
- Quantifying the inefficiencies and sub optimal care in the system; for example days of care lost to patients who are medically optimised for discharge

Utilising the work above we will take a population health management approach to describe the services required to wrap around patients across the county to deliver optimal care. This will need to explore and offer options on how to deliver an equitable access of services demonstrating best practice.

### **Optimising use of estate**

Recent work has evidenced there is much we can do to deliver more care through community sites such as Wantage hospital and other community hospitals. We will need to think more broadly around the opportunities for prevention and the Health and Wellbeing Board interest in Making Every Contact Count.

In order to deliver the optimal use of these resources we will be establishing a Oxfordshire system group looking at all opportunities within the community strategy work to find more system approaches to maximising use of the community estates

### **Programme timeline**

A reminder of the programme timeline is included for reference.

## Timeline reminder

| Task                                                          | Months: |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |
|---------------------------------------------------------------|---------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
|                                                               | Apr     | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov |
| CHECKPOINTS                                                   |         |     | x   |     |     | x   |     |     |     | x   |     |     |     |     | x   |     |     |     |     |     |
| Develop programme structure and governance                    | █       | █   | █   |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |
| Develop knowledge base & needs analysis including beds        |         |     | █   | █   | █   | █   |     |     |     |     |     |     |     |     |     |     |     |     |     |     |
| Develop and engage on strategy principles and approach        |         |     | █   | █   | █   | █   |     |     |     |     |     |     |     |     |     |     |     |     |     |     |
| Co-production of evaluation approach                          |         |     |     |     |     | █   | █   | █   | █   |     |     |     |     |     |     |     |     |     |     |     |
| Targeted engagement to support proposals                      |         |     |     |     |     |     | █   | █   | █   | █   | █   | █   | █   | █   | █   |     |     |     | █   | █   |
| Complete options appraisal including learning from pilots     |         |     |     |     |     |     | █   | █   | █   | █   | █   | █   | █   | █   | █   |     |     |     |     |     |
| Develop supporting plans                                      |         |     |     |     |     |     | █   | █   | █   | █   | █   | █   | █   | █   | █   |     |     |     |     |     |
| Pre-consultation business case and complete assurance process |         |     |     |     |     |     |     |     |     | █   | █   | █   | █   | █   | █   | █   | █   | █   |     |     |
| Formal public consultation                                    |         |     |     |     |     |     |     |     |     |     |     |     |     |     | █   | █   | █   | █   | █   |     |
| Consultation review and write up                              |         |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     | █   | █   | █   |
| Final business case to CCG/ICS Board for decision             |         |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     | █   |